## **GISA TECHNOLOGY**

(Automated Workflow System, Report Archival, Time Tracking)



## **Workflow Management:**

Global Inspection System Access (GISA) provides users the tools to manage field reports faster and with fewer errors. GISA was designed exclusively to automate the field-based workflow process. Insurance professionals in loss control & inspections, premium audit, and claims can utilize GISA for real-time assignment, scheduling, form completion, billing and payroll, and submission to the office. Additionally, GISA is ideal for municipalities and fire departments for their field inspection workflow management with the added benefit of providing business owners a printed copy of the report immediately on-site.



- Website or Client platforms; Device independence; use with laptops, tablets, smart-phones
- 24/7 Transfer of data between offices, field staffs, and customers / end-users
- Comprehensive, scalable: Survey/Inspection Forms & Recommendations/Violations libraries
- Robust Attachment component: Photos, Diagrams, Loss Runs, Letters, Spreadsheets, Scans, Video
- Field Planner component to export data to mapping / GPS software, printers, etc.
- Edit / Quality Control capabilities for all content; append user Notes throughout workflow, Spelling Check
- Replacement Cost Valuations from a central point using multiple industry sources
- Payroll / Time tracking component
- Management Reports such as Rep / Workgroup workflow, Aging, Notes Management, etc.
- User defined Business/Workflow "Rules" Management component; Underwriting Decision Points/Scoring
- XML export / import capabilities to and from existing systems; Web-Services
- Report Archival and Retention process
- Robust security module for granular security based on groups, users, and tasks
- Robust Delivery component: completed information as Custom PDF, web presentation, or link to existing workflow systems



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